Instructional Technology Services

YOUR TEACHING RESOURCE FOR MAKING TECHNOLOGY WORK FOR YOU
Our group is responsible for maintaining, administering, and developing university-wide systems, services, and training to support the university’s online learning infrastructure. These responsibilities range from managing eCampus, which is the centralized learning management system, to distributing software resources, such as Turnitin and Respondus. All our services are provided at no cost to instructors and staff.

We welcome your questions and ideas about how to best integrate instructional technology in your course. We encourage you to make an in-person consultation appointment to ensure that necessary resources, materials, and personnel are available to assist you when you arrive.

ENHANCING STUDENT LEARNING

The entire Texas A&M teaching community’s overarching mission is to help students learn.

Instructional Technology Services is an integral part of this mission. We stay on the forefront of emerging trends in higher education and online learning initiatives to help put you in control of how you teach your course.

We are available to assist you in creating an engaging and up-to-date curriculum, whether your course is face-to-face, completely online, or a combination of the two. We also provide training and support to help you discover innovative teaching techniques for today’s tech-savvy students.

Contact our friendly and knowledgeable staff to sign up for hands-on training, get helpful hints for effectively developing content in an online environment, or just chat about how we can assist you in achieving your teaching objectives.

ITS provides professional development opportunities for using technology to enhance teaching and learning; administers face-to-face, online, hybrid, and distance education teaching resources; and shares expertise in implementing pedagogical best practices at Texas A&M University.
PROVIDING PROFESSIONAL DEVELOPMENT

We develop focused professional development opportunities that are relevant and meaningful to the way you teach. Our training is available in a variety of formats to suit your preferences, including face-to-face, online, and hybrid modes.

From overviews of eCampus to more specific teaching and learning topics—such as instructional development, multimedia creation, and online communications—you are sure to find training that fits your teaching needs and your schedule.

In addition, we coordinate frequent networking events that are informative, open forums for instructors throughout the university to exchange ideas and share practical experiences in using technology-enhanced instructional tools.

- **We conduct a full range of no-cost, hands-on training** that complements various learning styles, leverages teaching and learning resources, and fosters effective course design

- **We provide reliable support and assistance**—at our offices or yours, by phone, or through email—to demonstrate best practices in using instructional technology tools

- **We continually expand the scope of our professional development and support services** with a focus on emerging and relevant instructional technology in higher education

- **We share techniques for integrating the pedagogical principles** behind specific software or technology concepts and demonstrate how they can benefit your curriculum

- **We can bring customized, onsite training to you**, whether for an entire department or via course orientations for students
SUPPORTING YOUR TEACHING

We oversee a significant portion of the centralized online learning infrastructure at Texas A&M. The services and resources we provide are in place to benefit you and enhance the way you teach. Let us help you gain the technical proficiency to use proven teaching tools in the best way possible.

Our state-of-the-art, active learning training classroom—complete with collaboration tables, interactive Smartboards, videoconferencing capabilities, and “soft spaces” for informal conversations—is where we hold most of our hands-on training sessions. We can also schedule customized professional development for groups at your facilities and at a time that is convenient for you.

SYSTEMS & SOFTWARE

• **eCampus**, powered by Blackboard Learn, for managing and delivering courses
• **eCampus Tools** for self-serve course management integration with the Compass student information system
• **Camtasia Studio** for screen recording and editing
• **Collaborate Ultra** for interactive instruction and web meetings
• **DigitalDesk** for Scantron-based grading integration with eCampus
• **Examity** for assessment security and online proctoring
• **iClicker** student response systems
• **Peerceptiv** for student peer-to-peer assessments
• **Relay** for lecture capture
• **Respondus** for computer-based assessments
• **Second Life** 3D virtual worlds
• **Snagit** for screenshots and image editing
• **Turnitin** for plagiarism detection, citations, peer review, and paperless grading