

Instructional Technology Services – At a Glance

Your Teaching Resource for Making Technology Work for You

Instructional Technology Services

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- **Reliable, centralized teaching tools that fit your curriculum**
- **Technical support for instructional systems, software, and devices**
- **No-cost professional development with hands-on instruction**
- **In-person consultations at our offices or yours**
- **Customized group training**

Mission

Instructional Technology Services provides professional development opportunities for using technology to enhance teaching and learning; administers and supports face-to-face, online, hybrid, and distance education teaching resources; and shares expertise in implementing pedagogical best practices at Texas A&M University.

Help & Support

- Technical support via email, phone, help ticket, remote assistance, or in-person consultations
- ITS Docs help site for how-to guides, FAQs, known issues, and more – itsdocs.tamu.edu

Training & Programs

- Training Schedule – its.tamu.edu/training
- Quality Matters at Texas A&M – its.tamu.edu/qm
- Flipping Your Course Faculty Institute – its.tamu.edu/fyc
- Instructional Technology Certification Program – its.tamu.edu/itcp
- Innovative Pedagogy Grant Program – its.tamu.edu/pedagogy-grants

News & Events

- The latest instructional technology news at TAMU – its.tamu.edu/news
- *Teaching & Technology* Newsletter – its.tamu.edu/newsletter
- Special events and networking opportunities for sharing technology-enhanced teaching and learning techniques

Complete list of supported systems and software on back ➡

Supported Systems & Software

Providing Help and Training to Elevate Your Teaching

eCampus

eCampus, powered by Blackboard Learn, is the university-wide learning management system for uploading syllabi, managing grades, and teaching courses either partially or completely online. eCampus is a secure, centralized system and features a Grade Center, assignments, quizzes and surveys, chat rooms, discussions, blogs, wikis, email, and content management tools. Mid-term and final grades can also be submitted directly to Howdy from within the eCampus Grade Center.

eCampus Tools

eCampus Tools provides self-service options for both course management and member management for eCampus courses. Instructors of Record can request, combine, and manage eCampus courses based on sections from Compass, including individual, cross-listed, or stacked sections.

Camtasia Studio, Relay & Snagit

TechSmith **Camtasia Studio** records onscreen computer activity, PowerPoint presentations, voiceovers, webcam video, and any additional actions performed on a computer. It also enables adding audio annotations, inserting various types of visual callouts, and further editing of presentations. The resulting "screencast" can be saved in various formats and sizes for online delivery.

Relay is a server-based lecture capture system for uploading, encoding, and exporting computer screen recordings for viewing on a computer or just about any mobile device. **Snagit** takes screenshots of a computer screen—the entire desktop, windows, regions, and even long, scrolling pages. Screen captures can be edited, labeled, and exported for use in other applications.

Collaborate Ultra

Blackboard Collaborate Ultra is a robust webconferencing system that works seamlessly with eCampus to conduct online, interactive instruction and meetings of all types and sizes. The new Ultra version features simple, intuitive deployment with nothing additional to install, so participants can get connected quickly. It also delivers high-quality HD audio and video along with a thoroughly redesigned and streamlined user interface with an optional "follow the speaker" layout. Deliver presentations, moderate breakout groups and chat, share applications, and record meetings for later viewing.

DigitalDesk

DigitalDesk facilitates Scantron-based assessment grading with eCampus. Manipulate test keys, run analytics, and post scores for students from any computer. Grades sent from DigitalDesk will create a new grade column in the eCampus Grade Center.

Examity

Examity is the centrally supported, university-wide assessment security and online proctoring service. Examity authenticates students for assessments, helps prevent academic dishonesty, and helps protect assessments from being copied and shared.

iClicker

"Clickers," or student response systems, are instructional devices that can help engage students in classroom discussion topics. **iClicker** is the standardized and centrally supported vendor for Texas A&M and integrates with eCampus to record results to the Grade Center. These systems are available in all of the 130+ registrar-controlled classrooms with permanent classroom instructional technology equipment. Contact us to receive a test kit, which includes a wireless receiver, an instructor remote, a student remote, and a preloaded USB drive with software.

Peerceptiv

Peerceptiv is a cloud-based, double-blind, student peer-to-peer assessment system that integrates with eCampus.

Respondus

Respondus enables the creation and management of printed and online exams. Instructors can create exams directly within Respondus, import existing exams from word processor files, or draw from publisher test banks.

Turnitin

Turnitin is an online database system designed to help instructors detect plagiarism, track citations, facilitate peer reviews, and provide paperless grading markup in written assignments. Students can submit papers directly from eCampus or instructors can use Turnitin.com's web-based service, if preferred.